

Student Complaint Information

State	Agency	Link
Alabama	Alabama Commission on Higher Education	https://www.ache.edu/
	Alabama Community College System – Private School Licensing Division	https://www.accs.edu/about-accs/private-school-licensure/
Alaska	Alaska Commission on Postsecondary Education	https://acpe.alaska.gov/ConsumerProtection
Arizona	Arizona State Board for Private Postsecondary Education	https://ppse.az.gov/student-complaint-procedure
Arkansas	Arkansas State Board of Private Career Education	https://adhe.edu/
California	Bureau for Private Postsecondary Education	https://www.bppe.ca.gov/enforcement/complaint.shtml
Colorado	Colorado Department of Higher Education	https://highered.colorado.gov/students/how-do-i/file-a-student-complaint
Connecticut	Office of Financial and Academic Affairs for Higher Education	https://www.ctohe.org/studentcomplaints.shtml
Delaware	Delaware Department of Education	https://view.officeapps.live.com/op/view.aspx?src=https%3A%2F%2Fwww.doe.k12.de.us%2Fcms%2Flib%2FDE01922744%2FCentricity%2FDomain%2F161%2FDDOE%2520SARA%2520Student%2520Complaint%2520Policy%2520Process.docx&wdOrigin=BROWSELINK
District of Columbia	Education Licensure Commission	https://helc.osse.dc.gov/
Florida	Department of Education – Commission for Independent Education	https://www.fldoe.org/schools/higher-ed/fl-college-system/about-us/concerns-complaints.stml
Georgia	Nonpublic Postsecondary Commission	https://gnpec.georgia.gov/student-resources/complaints-against-institution
Hawaii	Hawaii Postsecondary Education Authorization Program	https://cca.hawaii.gov/hpeap/hpeap-sara-complaint-process/
Idaho	Idaho State Board of Education	https://boardofed.idaho.gov/higher-education-private/private-colleges-degree-granting/student-complaint-procedures/
Illinois	Illinois Board of Higher Education	https://complaints.ibhe.org/

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Indiana	Indiana Commission for Higher Education	https://www.in.gov/che/student-complaints/
	Office for Career and Technical Schools (Proprietary Education)	https://www.in.gov/dwd/career-training-adult-ed/octs/
Iowa	Iowa College Student Aid Commission	https://educate.iowa.gov/higher-ed/student-complaints
Kansas	Kansas Board of Regents	https://www.kansasregents.org/academic_affairs/private_out_of_state/complaint_process
Kentucky	Kentucky Council on Postsecondary Education	https://cpe.ky.gov/campuses/consumer_complaint.html
	Kentucky Commission on Proprietary Education	https://kcpe.ky.gov/Documents/FormtoFileaComplaint.pdf
Louisiana	Louisiana Board of Regents	https://www.laregents.edu/student-complaint-process/
Maine	Maine Department of Education, Office of Higher Education Services	https://www.maine.gov/doe/learning/highered/sara
Maryland	Maryland Higher Education Commission	https://mhec.maryland.gov/institutions_training/Pages/career/pcc/complaint.aspx
Massachusetts	Massachusetts Department of Higher Education	https://www.mass.edu/forstufam/complaints/complaints.asp
	Massachusetts Division of Professional Licensure	https://www.mass.gov/how-to/file-a-complaint-against-an-occupational-board-license
Michigan	The Michigan Department of Labor and Economic Opportunity	https://www.michigan.gov/leo/-/media/Project/Websites/leo/Documents/WD/Programs_Services/PSS/Post-Secondary_Complaint_Instructions_FINAL_08172023.pdf?rev=fabcd847affa4ccc97e1d70af8cd280c&hash=C73147436111AB986CBE49019BB152BE
Minnesota	Minnesota Office of Higher Education	https://www.ohe.state.mn.us/mPg.cfm?pageID=1078
Mississippi	Mississippi Commission of Proprietary Schools and College Registration	https://www.mccb.edu/cpscr-complaints
	Mississippi Commission on College Accreditation	http://www.mississippi.edu/mcca/student_complaint_process.asp
Missouri	Missouri Department of Higher Education	https://dhewd.mo.gov/DistanceEducation.php#StudentComplaints
Montana	Montana University System	https://www.mus.edu/MUS-Statement-of-Complaint-Process.html

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Nebraska	Nebraska Department of Education – Private Postsecondary Career Schools	https://www.education.ne.gov/ppcs/forms/
	Nebraska Coordinating Commission for Postsecondary Education	https://ccpe.nebraska.gov/student-complaints-against-postsecondary-institutions
Nevada	Nevada Commission on Postsecondary Education	https://cpe.nv.gov/Students/Students_Home/
New Hampshire	New Hampshire Department of Education, Division of Educator Support and Higher Education	https://www.education.nh.gov/who-we-are/division-of-educator-support-and-higher-education
New Jersey	New Jersey Center for Occupational Employment Information	https://www.nj.gov/labor/forms_pdfs/coei/SAU/Conflict%20Resolution%20Questionnaire.pdf
	Office of the Secretary of Higher Education	https://www.nj.gov/highereducation/OSHEComplaintInstructions.shtml
New Mexico	New Mexico Higher Education Department	https://hed.nm.gov/students-parents/student-complaints
New York	Office of College and University Evaluation	https://www.nysed.gov/college-university-evaluation/complaints
North Carolina	The University of North Carolina System, Licensure Division	https://www.northcarolina.edu/post-secondary-education-complaints/
	North Carolina Community College System Office of Proprietary Schools	https://www.nccommunitycolleges.edu/sites/default/files/basic%20page-file-uploads/proprietary-schools/complaint_form_-_arial.doc
North Dakota	North Dakota Department of Career and Technical Education	https://www.cte.nd.gov/sites/www/files/documents/PrivatePS/NDSBCTE_Student_Complaint_Procedure.pdf
	North Dakota University System	https://ndus.edu/state-authorization-sara/
Ohio	Ohio Department of Higher Education	https://highered.ohio.gov/students/current-college-students/student-complaints/student-complaints
	Ohio State Board of Career Colleges and Schools	https://scr.ohio.gov/information-for-students/file-a-complaint
Oklahoma	The Oklahoma Board of Private Vocational Schools	http://obpvs.omes.acsitefactory.com/sites/g/files/gmc741/f/obpvs-form-1250cm.pdf
	Oklahoma State Regents for Higher Education	https://okhighered.org/current-college-students/complaints/

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Oregon	Oregon Higher Education Coordinating Commission	https://www.oregon.gov/highered/about/Pages/complaints.aspx
Pennsylvania	Pennsylvania Department of Education - Office of Postsecondary and Higher Education	https://www.education.pa.gov/Postsecondary-Adult/CollegeCareer/Pages/State-Authorization-Reciprocity-Agreement-(SARA).aspx
Puerto Rico	Puerto Rico Council on Education	https://agencias.pr.gov/agencias/cepr/inicio/Pages/SARA.aspx
Rhode Island	Rhode Island Office of the Postsecondary Commissioner	https://riopc.edu/policies/student-complaint-procedures/
South Carolina	South Carolina Commission on Higher Education	https://www.usca.edu/academic-affairs/complaints/complaint-form/file
South Dakota	South Dakota Board of Regents	https://sdbor.edu/departments/academics-student-affairs/
Tennessee	Tennessee Higher Education Commission	https://www.tn.gov/thec/bureaus/student-aid-and-compliance/postsecondary-state-authorization/request-for-complaint-review.html
Texas	Texas Higher Education Coordinating Board	https://www.highered.texas.gov/links/student-complaints/
	Texas Workforce Commission	https://www.twc.texas.gov/programs/career-schools-colleges/students
Utah	The Utah Board of Higher Education	https://ushe.edu/office-of-commissioner/state-authorization-ut-sara/
Vermont	State of Vermont Agency of Education	https://education.vermont.gov/vermont-schools/school-operations/post-secondary-programs
Virginia	State Council of Higher Education for Virginia	https://www.schev.edu/students/resources/student-complaints
Washington	Washington Student Achievement Council	https://wsac.wa.gov/student-complaints
	Washington Workforce Training and Education Coordinating Board	https://wtb.wa.gov/private-career-schools/school-complaints/
West Virginia	West Virginia Higher Education Policy Commission	https://www.wvhpec.edu/inside-the-commission/special-initiatives/state-authorization-reciprocity-agreement-sara/
Wisconsin	State of Wisconsin Department of Safety and Professional Services	https://dsps.wi.gov/Pages/Programs/EducationalApproval/EAPFileAComplaint.aspx
Wyoming	Wyoming Department of Education	https://edu.wyoming.gov/for-district-leadership/school-programs/private-school-licensing/